

# **ADDITIONAL CONVENTIONAL WARRANTY**

## **PERFORMANCES AND PROPER FUNCTIONING**

Version 01

August 2020

### ***Object of the warranty***

The Product covered by warranty (hereafter “Product”) is composed of the SBPSUSLxx (sensor) + SBPBASEx (base) associated elements, unless otherwise specified in this document.

The Manufacturer guarantees the resistance to dust and water of the Product, in terms of resistance of the casings against the entrance of liquids, water and humidity and fine dusts produced by vehicles, until to the IP54 degree conditions.

The warranty foresees the substitution of the Product with a new one, original, identical or equivalent, fully charged to the Manufacturer.

The duration of the warranty is 120 months from the very first delivery date of the Product.

*Note: even in case of product replacement, the warranty is still valid from the very first delivery date.*

### ***Important explicative note***

Compliance with the IP standards in terms of equivalency: the before-mentioned performance warranty refers to a specific IP degree in terms of applicative equivalency that identifies and clarifies to the Customer/User the guaranteed protection level using a unique and known parameter: it is specified that neither the Product nor any other of its part have been submitted to tests or validations to the IP54 degree according the EN 60529 standard.

Any compatibility, compliance with technical standards, conditions and restrictions on use not specified herein (ex. range of temperature, humidity, functions, compatible applications) are described in the Product data sheet, with a reference to the obtained certifications (ex. IEC 60664), the passed tests according to norm or protocol (ex. IEC 60529) and the labelling according to the approved technical norms and/or standards.

### ***Conditions of validity, limitations and exclusions***

The warranty extends only to:

- The Product installed, treated, used in accordance with the functionalities for which it has been designed and sold, and to the operating conditions indicated in the technical specifications and instruction manual;
- The Product installed in accordance with the Manufacturer’s instruction contained in the instruction manual (ex. the base has to be perforated exclusively in the areas intended for this use and it has to be done by using cable glands);

- undamaged Product: the plastics, other external parts and the connectors shall be intact, without crushing, rubbings, shock cracks; they shall be equal to the one straight out of the factory, apart from normal deterioration of the superficial esthetical qualities due to the material age and to their exposure to external agents; moreover, there shall be no alterations.
- In case of installation of the base only, without sensor, the base shall be properly protected against external agents. The applicative equivalency to the IP54 degree is guaranteed only to the association of SPBSUSL+SBPBASE.
- The sensor should not be submerged in water or exposed to jets of water, dusts, sand or any other substances, even temporary ones (ex. pipe breakage, weather events, washes with liquids or sand with high-pressure, exposure to jets of dust, lather or other extinguishing agents).
- The sensor shall not be used in environments subject to sand tempests.

The warranty does not extend (= decays) to:

- the Product used in a way or under conditions not complying with the technical specifications or indications of the Manufacturer;
- the Product presenting interferences, alterations, forcing to the casing, additions, changes, pieces or devices not original and not provided or indicated/suggested by the Manufacturer;
- damages or malfunction clearly due to negligence or malpractice of the installer/customer/user/buyer;
- damages or malfunction due to accidental events (such as, for example, earthquake, inundation, power surge, exposure to corrosive agents, acids);
- buyer who has not complied with the payment terms.

The Annex expressly excludes any other and/or different warranties, especially: the Manufacturer shall not provide any warranty in respect of the suitability of the Product to pursue the finality, functionality, conditions of use and environmental autonomously established by the Buyer, unless those conditions have been expressly accepted by the Manufacturer; the Manufacturer shall not be in no way required to compensate the Buyer for indirect damages, such as logistics costs or lost profits.

The eventual transfer of the supply to third-parties, in whole or in part, does not determine in any case the transfer of this warranty, except with the written *placet* of the Manufacturer.

The operating defect (anomaly, malfunction...) shall be complained to the Manufacturer in writing, reporting the details of the Product (model, serial number, batch/bunch...) and a description of the problem, within and no later than 30 days from the discovery. To the complaint may be attached photos or other documentation – such as for example the description of the circumstances or the environment where the problem has occurred – as would contribute to recognize the type of vice or functioning problem reported.

#### **NOTICE**

The Manufacturer reserves the right to change the warranty conditions on the different series of products; the warranty associated to a specific series/release of product remains the one originally granted.