





# **Application notes**



## **CUSTOMER ISSUE :**

The shop assistant doesn't know by heart all the items in stock.

When a customer shows up, it is necessary to give a quick and effective answer and if possible to even know if an item is available in stock.

### Application Note : February 2022

Market involved : -

Product : Product Solution Search App monitoring relays /timers

**Customer : Distributors** 

Subject : Enhanced inventory view

## **OUR SOLUTION :**

The PSS App in the distributor version shows immediately what is in stock.

It can be installed either on the shop assistant phone or on the desktop PC.

#### **BENEFITS**:

• The customer request is quickly transferred to an item number and the product is immediately collected from the warehouse and sold.