





## **Application notes**



## **CUSTOMER ISSUE :**

The user needs to reconfigure a DPD installed in a remote location.

The user does not know which configuration is applied on the DPD and which configuration shall be applied. Application Note : June 2021

Market involved : -

Product : DPD02, DPD Manager Apps

Customer : OEMs

Subject : Remote configuration

## **OUR SOLUTION :**

With the DPD Manager, the user can read and save the configuration applied to the DPD and send the configuration file by mail to the customer service for support.

## **BENEFITS**:

- The customer service can view, test and modify the received configuration
- The updated configuration can be shared by mail to be applied to the DPD