



In order to strengthen its IT department, involved into the digitalization project, Carlo Gavazzi Automation Components is looking for a candidate with the following responsibilities and qualifications.

## Collaboration Developer Specialist

**Ref. DevSpec\_IT\_2301**

It is required a good knowledge of the Microsoft 365 ecosystem, and the ability in working closely with our worldwide customers. As part of the IT Dept. located in Lainate (IT) this position reports to the IT Manager, supporting all internal operations around the world. The candidate will collaborate in projects and organize regular meetings with stakeholders to continuously improve the processes.

### Responsibilities

- Ensure Collaboration tools Management, problems Identification and resolution of issues
- Plan, execute, monitor, and closing of collaboration solution projects
- Deliver solutions to end users (roll-out)
- Implement new systems, monitor, manage and assess network efficiency
- Assess collaboration problems and if necessary escalate to technical service or third party providers
- Ensure effective user support and incident management using Jira ticketing system
- Create and keep updated the Device data in the CMDB

### Qualifications

- Excellent working knowledge of Microsoft Office 365, Share point, Azure Cloud, Power platform, Power Apps, Power Automate
- Strong technical skills, especially in the areas related to collaboration
- Consulting and training applications
- Documentation of processes/solutions
- Strong analytical and problem solving skills across a range of technologies such as Windows, Linux, etc
- Management of MS O365 tenant
- Configuration of our ITSM "Jira"
- Excellent communication and interpersonal skills

### Profile

- **Education:** Bachelor Degree in Computer Science or Engineering;
- **Language:** Fluent English proficiency.
- **Business experience:** > 2 years relevant professional experience in a comparable position in an international company with a complex structure or in an ICT service company;
- **Character Traits:** Service oriented and proactive mindset
- **Workplace:** Based in Lainate (MI) - Italy

Please send your CV to [risorseumane@gavazziacbu.it](mailto:risorseumane@gavazziacbu.it) indicating the reference of the position you are interested in (**Ref. DevSpec\_IT\_2301**).